

Health Scrutiny Committee

Meeting Date	14 May 2020	Action	Note
Item No.	5	Confidential	No
Title	Bury Health and Care System update on response to COVID19		
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Executive Summary

This paper outlines key work that the Health and Care system in Bury have undertaken in the response to the COVID-19 pandemic. As this response continues efforts are now focussed on the sustain and recovery phases.

Recommendations: N/A for information only.

Bury Health and Care System update on response to COVID19

1. Introduction

- 1.1. This paper outlines the Bury Health and Care system response to the COVID19 (coronavirus) pandemic.
- 1.2. As at 11th May, in Bury the pandemic has:
 - 590 individuals infected
 - 100 individuals have died, 55 within a hospital setting and 38 within a care home

2. Background

- 2.1. The ever-changing situation regarding the response to COVID19 has seen a co-ordinated response across Health and Care. This has been achieved by the development of one clear and consistent governance structure supported by robust programme planning aligned to a more formal emergency planning response. This co-ordination has also extended into the planning for the sustain and recovery phases.

3. Health and Care System Response to COVID19

- 3.1. The response to COVID19 from Health and Care services focussed on 3 key areas:

1) Supporting the hospitals (Fairfield) to cope with the extra demand for critical care services.

- Increasing critical care capabilities up to 46 within the Fairfield site.
- Triaging non COVID patients to other services in the community.
- Reducing demand for planned care services including out-patients, diagnostics and planned care procedures.
- The establishment of a system wide strategic planning group held on a daily basis.

2) Reducing the risk of transmission – delaying pressure on the hospitals

- Reiterating the government message across the borough and with staff.
- All non-essential council services closed to reduce the risk.
- CCG services reviewed and adopted a prioritised approach.

3) How we co-ordinated social care/primary care/community health services?

- In Bury, both the Local Care Organisation and our One Commissioning Organisation which are joint ventures between social care/health care and wider community services, worked together to support all efforts. This puts us at a significant advantage when supporting the people of Bury.
- Emergency planning governance structure across the Health and Care system was put in place and met daily.
- Put in place new services to support people who have COVID19 (Prestwich COVID management service). This is a place people can go to have proper

GP access with the route either into hospital if needed or to be cared for at home as required.

- Put in place a new rapid response services for assessing people discharged from hospital so they can properly be supported in their own home or in the community. This is delivered through seamless pathways and MDT hub.
- Continued to support care homes with daily contact and linking GP practices to care homes.
- Continued to support GP practices by co-ordinating staffing, helping practices to work together in hubs so they can continue to provide services, linking GPs to particular care homes and domiciliary care providers and developed community hubs which will provide services to the most vulnerable.

- 3.2. The establishment of the Health and Care system meeting, which fed into the Bury Gold response supported new levels of integrated working. The group also co-ordinated the development of the systems phased escalation response and the associated triggers of these phases. These plans are stress tested monthly to provide assurance to the wider borough and to ensure that the Health and Care system is flexibly responding to the changes in the pandemic.

4. Sustain and Recovery Phases

- 4.1. With the national database predicting a flattened sustained phase with the peak not expected until possibly late May 2020, it was agreed that this 'quiet' period be used to prepare, as a system, for the sustainability and recovery phases. It has also been acknowledged that there is work taking place both nationally and regionally and this approach will complement this work and will build on the COVID-19 Exit Strategy: Building a Better Borough paper, with a more detailed focus on health and care.
- 4.2. In line with GM thinking there will be 3 main phases to the recovery plan although these will merge and overlap depending on circumstances.
- Phase 1: release of lockdown (0-8 weeks)
 - Phase 2: living with Covid19 (0-1 year)
 - Phase 3: building back better (beyond 1 year)
- 4.3. The Approach: In building the approach, associated design and plan we must not lose sight of our original system intentions and ambition contained within the draft Bury 2030 Strategy. This emergency can be used as a way of enhancing the positive changes to the system, building upon the co-ordinated system approach and becoming a more effective and efficient partnership

Health and Care System Recovery Group: The establishment of a task group to co-ordinate and manage the approach will be key to delivery. The task group was formed from the strategic planning group mentioned earlier and suggested that the recovery work be based alongside a framework of principles:

- Whole system working
 - **One** plan for Bury Health and Care
 - Organisationally agnostic
 - Streamlined decision making
 - Clear and concise governance
- Fundamental shift in how we deliver Health and Care
 - Radical shift away from hospital care
 - Prevention and early intervention as a drive for service redesign
- Positive Behaviours
 - Strengths based
 - Enterprising
 - Collaborative
 - Empowering

The role of the group will be to manage the response and will report directly into the Bury Borough Gold Recovery meeting. The group is currently collating baseline information in order to undertake an evaluation exercise. Implementation will be supported by a robust delivery plan.

5. Conclusion

The Bury Health and Care system has responded in a robust and integrated way to the COVID-19 pandemic. As the response continues, focus has now been put onto the sustain and recovery phases to ensure the Health and Care system supports the health and care needs of the population.

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